
COVID-19 Mitigation & Operations Plan

Experience the Outdoors with
Confidence

COVID - 19 Mitigation & Operations Plan

Beauty Way Jeep Tours

At Beauty Way Jeep Tours, we take standards for hygiene and cleanliness very seriously and are taking additional steps to protect our guests and employees. Our health and safety measures are designed to address a broad spectrum of viruses, including COVID-19, and include everything from hand-washing hygiene and cleaning product specifications to the cleaning of vehicles and the tools of our trade.

The purpose of this plan is to develop and implement a strategy to operate trips while preventing the spread and outbreak of COVID-19. We are closely monitoring government policy changes, Centers for Disease Control (CDC) guidelines, mandates from federal, state and local governments and health departments. We will continue to make changes, as necessary or appropriate, to our protocols and procedures.

Specific steps we are taking and areas of focus include:

I. Screening Employees

- Every day, before work, each employee must pass both a temperature and pulse oximeter screen, and then answer the following questions:
 - “Since your last day of work, have you had any of the following:”
 - A new fever (100.4 or higher, or a sense of having a fever)?
 - A new cough that you cannot attribute to another health condition?
 - New shortness of breath that you cannot attribute to another health condition?
 - A new sore throat that you cannot attribute to another health condition?
 - New muscle aches that you cannot attribute to another health condition, or that may have been caused by a specific activity (such as physical exercise)?
- If an employee answers yes to any of the screening questions, the

screener will immediately activate the emergency protocol for COVID-19 by following these steps:

- Remove the employee from the work area and isolate the employee from others.
 - Implement the use of masks and gloves by the employee and co-workers until a status can be determined with a medical test.
 - Have the employee examined and tested by a medical professional.
- If an employee tests positive:
 - Quarantine the employee in a housing facility that has been established for this purpose.
 - Assure adequate medical care and treatment for the employee
 - Coordinate with local officials to conduct “contact tracing”, especially among other employees.
 - Have other employees who have been in close contact with the positive employee tested.
 - In consultation with medical professionals, consider a quarantine of those employees who have been in close contact with the positive employee.
 - Employee CAN NOT resume job until they have been cleared by physician with a note certifying fitness to return to work.

II. Screening Guests

Before Arrival:

- All participants will be informed of the Navajo Nation guidelines to stop the spread of Covid-19 by having to wear a required mask while on tour with guides, be it hiking or Jeep tour. To view an updated Public Health Emergency Order from the Navajo Nation visit www.ndoh-navajo-nsn.gov/COVID-19
 - The general guidelines are for everyone living on or visiting the Navajo Nation for the duration of the COVID-19 pandemic.
1. Socially (physically) distance yourselves. Keep at least six-feet apart from others in public.
 2. Wear a face-mask as personal protective equipment (“PPE”) when in

public.

3. Wash your hands often with soap and water for at least 20 seconds, especially after blowing your nose, coughing, or sneezing, or having been in a public place. If soap and water are not available, use a hand sanitizer that contains at least 60% alcohol.
4. Avoid close contact with people who are sick.
5. To the extent possible, avoid touching frequently-touched surfaces in public places – e.g., gas pumps, ATMs, door handles, handrails, etc. Use a barrier such as a tissue or your sleeve to cover your hands or fingers if you must touch something.
6. Avoid touching your face, nose, eyes, and mouth.
7. Clean and disinfect your home and vehicles to remove germs: practice routine cleaning of frequently-touched surfaces--for example, tables, doorknobs, light switches, handles, desks, toilets, faucets, sinks, steering wheels, door handles, gearshifts, and cell phones.
8. If you feel sick, stay home and do not go to work or school.
9. If you feel sick, contact your medical provider for advice.
10. Continue to follow the local health department, state, and Centers for Disease Control and Prevention (“CDC”) guidelines.

Upon Check-in:

- Each participant’s temperature will be taken with a touch-less infrared thermometer.
- If temperature is 100.4, or higher, we will not allow them, to travel with us and instead, will provide an “Adventure Credit” which will allow you and any members of your group who were currently living at the same physical address during any of the 7 days prior to the trip to use the full paid value of your trip as a credit for a future trip at a later date.
- Guides will verbally review a series of screening questions and guests will be asked to verbally affirm their answers to the questions.
- The Screening Questions are: Within the last 14 days have you
 - Had a new fever (100.4 or higher, or a sense of having a fever)?
 - Developed a new cough that you cannot attribute to another

health condition?

- Developed shortness of breath that you cannot attribute to another health condition?
- Developed a new sore throat that you cannot attribute to another health condition?
- Experienced muscle aches that you cannot attribute to another health condition, or that may have been caused by a specific activity (such as physical exercise)?
- Been in contact with an individual who has been ill with respiratory complaints or fever, or who you know has tested positive for COVID-19?

Screening while on Multi-Day Trips

- Daily temperature check of all trip participants, including guides.
- Daily pulse oximeter check of oxygen saturation for all guests and guides.
- Daily review of screening questions.

What if someone experiences COVID-19 symptoms during a trip?

- I. **Patient care and management for guests or staff with positive symptoms**
 1. Consult with federal and health agencies to determine availability and justification for evacuation.
 2. Person will immediately be physically distanced from others and required to wear a mask for the remainder of the trip, or until evacuated from the trip.
 3. One liaison will be identified to interface with this person to provide care.
 4. Follow EMS protocols and provide appropriate medical treatment.
 5. Begin monitoring temperature, oxygen saturation with pulse oximeter, and vital signs. Document and track. Provide updates to medical control, evacuating/governing agency for each area, and regional manager coordinating care and subsequent transportation,

medical, and logistical support.

6. Keep hydrated. (50:50 mix gatorade/water)
7. Quarantine.
 - a. Isolation tent
 - b. If a patient is over age 65 has previous lung or heart conditions that may compromise their immune system OR, experiences worsening conditions consider evacuation or increasing river miles and/or pace of trip to expedite advanced medical care if evacuation is not immediately available.
8. Testing is mandated at earliest opportunity. While the test is being processed, self quarantine in a local community hospital or lodging.
9. After evaluation care, notify appropriate agencies, all crew on that trip, and other travelers on that trip of results. Maintain HIPAA protection and confidentiality by using generic terms to describe a “traveler”, or “participant”, who has a confirmed (negative or positive) test.

II. Health management for other travelers on a trip with a suspected positive case

1. Physically distance those family members or friends who were traveling with the person who displayed positive symptoms. Cancel Trip and return guest to pick up location. Clean equipment.
2. Require face coverings for those traveling with this person while on the jeep, or in close proximity in camp. Increase temperature and pulse oximeter testing frequency to twice daily.
3. Communication is imperative:
 - a. Communicate with all travelers frequently. Monitor other travelers carefully.
 - b. Check in twice daily via satellite phone or In-Reach with Area Manager to communicate test results, and to receive results from the person evacuated.

4. Area Managers will communicate with all transportation providers to prepare for protected transport at takeout.
5. During the end of trip orientation, the Trip Leader will make the recommendation that all trip participants with potential exposures self-monitor and consider self-quarantine. As we know, any time we are in the public domain, it is impossible to avoid potential exposures to a host of infectious germs, viruses and diseases. Potential exposure does not necessarily mean someone is infectious to others unless the proximity and duration guidelines from the CDC are met or exceeded. Area Manager will refer to those current standards and provide all trip participants current guidance on how to best use appropriate precautions and self-monitor. Similar to traveling through an airport, grocery store, or other public space, always use good hygiene and practices.

III. Management of guides who have been on a trip with a suspected positive case

1. Guides will immediately be required to wear a face mask and will continue constant hand sanitizing and hygiene.
2. Initiate twice daily monitoring of temperature and oxygen saturation with pulse oximeter and document. Hand and surface washing combined with distancing and face coverings are critical to containment.
3. The Area Manager will collect information regarding potential exposure, including length of time, proximity, and any physical contact.
4. If it is determined that an employee is potentially infected, testing is warranted. In lieu of testing, self-quarantine at home.
5. Guides will avoid public buildings or housing until determined negative through time or testing.

Guidelines for Specific Trips

Jeep Trips Canyon De Chelly

1. Manage groups who are traveling together. **Absolutely NO Combined Group Tours**
2. Separate family groups traveling from common households, or who have traveled inside the same vehicle to comply with 6' social distancing recommendation.
3. Every person has an assigned Jeep and Guide for the whole trip clearly marked and distinguishable from others.
4. Spacing of guests according to current guidelines: hiking, camping, and at orientations and interpretive stops.
5. Reduce numbers in vehicles to accommodate spreading out of guests. Groups traveling together may be seated together. Masks will be required in vehicles (guests are encouraged to bring their own).
6. Frequently touched surfaces wiped down with an approved solution ($\frac{1}{3}$ cup bleach per gallon, CDC approved disinfectant, or 70% alcohol)
7. Jeeps will be equipped with Hand Sanitizer

Jeep Trip Exchanges

1. Frequently touched surfaces wiped down with an approved solution ($\frac{1}{3}$ cup bleach per gallon, CDC approved disinfectant, or 70% alcohol)
2. Jeeps Vacuumed and Cleaned before next guest enter Jeep.

Land-Based Activities Hiking and Jeep Tours

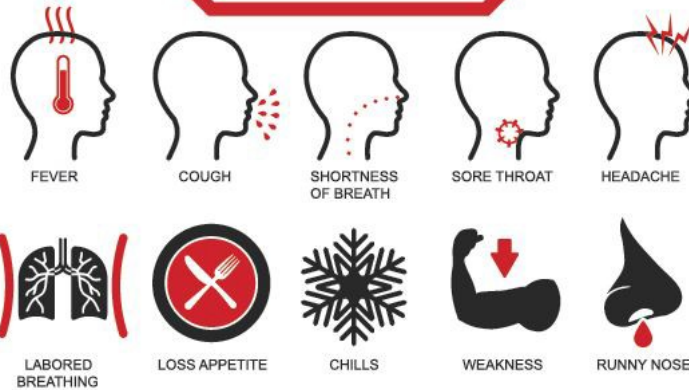
1. Personal equipment such as personal gear bag, first aid kits, flutes, etc., will be sanitized between every use.
2. Personal equipment assigned to the same person for the duration of the activity.
3. In vehicles and on the tour, groups who are traveling together will be allowed to stay together. Masks will be required in vehicles (guests are encouraged to bring their own).
4. Appropriate social distancing will be observed during all activities on the tour.

Cleaning procedures

Beauty Way Jeep Tours

- Signage will be displayed as you enter, asking that if you have any COVID symptoms, to please not enter.

YOU MAY NOT ENTER!



CORONAVIRUS – COVID-19 – 2019-NCOV

- Table set up with hand sanitizer as you walk in
- Limit how many people are in the building at onetime
- Lines marking spacing between customers atcounter
- Outside check-in table for larger groups
- Counters, credit card machines, iPads, waiver sign computers all cleaned in between customers.
- Hand sanitizer available at front counter
- Staff required to wear masks and gloves

Vehicles

- All vehicles will be cleaned and sanitized each time they are used to carry passengers.
- Sprayers with sanitizing agents will be used in all jeeps on all other equipment after each use.
- Frequently touched surfaces wiped down with an approved solution ($\frac{1}{3}$ cup bleach per gallon, CDC approved disinfectant, or 70% alcohol)
- Assuming it will be available, hand sanitizer dispensed into each person's hands by the driver as we both load and unload passengers from vehicles.